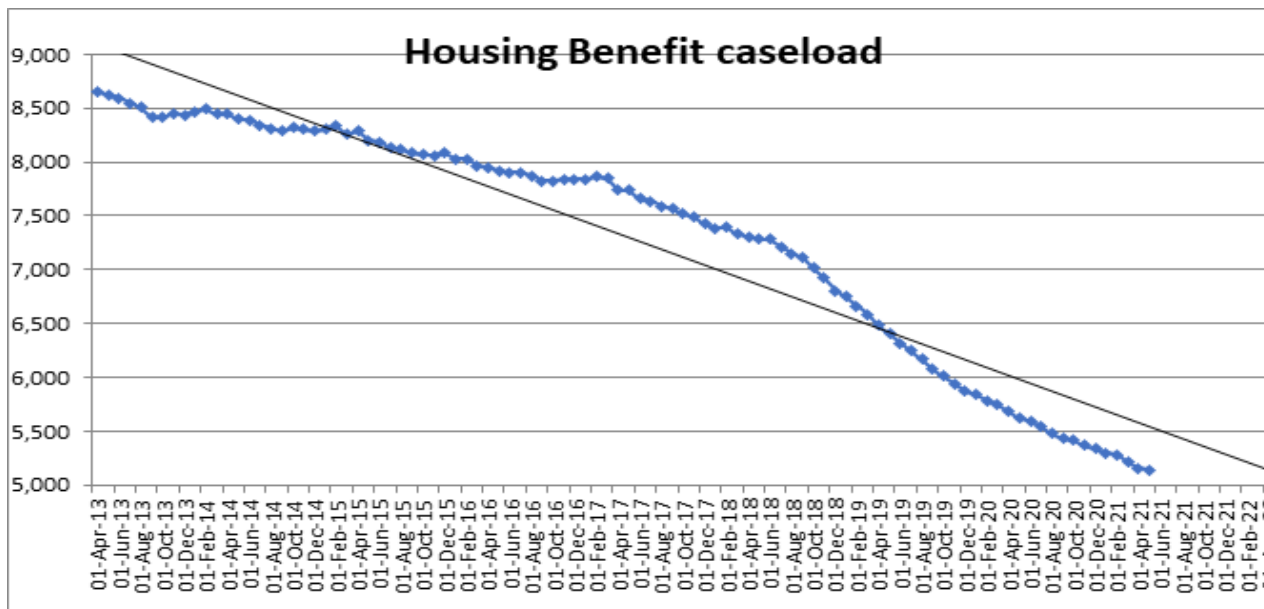


Universal Credit

APPENDIX 1

Housing Benefit caseload

- Universal Credit full service 2017
- Replaces HB/TC/IS/JSA/ESA claims
- Legacy HB – temporary/supported/pensioner



HB Claims

Working Age = 1738

Pensioner age = 2703

Migration

- 6,750 UC claims in NF – circa 50% working
- Managed migration of HB claims pilot in Harrogate in 2019 – 12 claims
- Paused due to COVID – no current plans to resume..?
- Natural migration – COVID, triggers and UC now more generous as taper reduced 63% to 55%
- Expected start in 2023/24 - complete by 2024/25...?
- Pensioners – UC in PC 2025....2030?
- Support claims affected – likely to be vulnerable
- No plans for temp/supported accommodation